

INFLUENZA ASSESSMENT CLINIC

KDH has opened an influenza assessment clinic to help those requiring non-emergency care of their flu symptoms.

If you have not been able to access your family doctor, you may visit the clinic for an assessment and treatment of your influenza symptoms.

Location

Kemptville District Hospital,
Emergency Room

Times

The Clinic will be open from
Thursday, November 5 to
Wednesday, November 11
5p.m. to 10 p.m.

*Additional clinic dates and times
subject to demand*

**Please note that flu vaccinations are not offered at the
Assessment and Treatment Clinic**

Please contact the Leeds, Grenville and Lanark Health Unit for information on the H1N1 virus, its symptoms and treatment and/or vaccination clinics.
www.healthunit.org or 1-800-660-5853.

Questions and Answers about the KDH Influenza Assessment Clinic

In response to the numbers of area residents requiring assessment for Influenza-like Illness, KDH staff and physicians have established an Influenza Assessment Clinic (see attached flyer for dates, times and location).

Q. How is the clinic different than an Emergency Room?

A. Although situated beside the KDH Emergency Department, the Influenza Clinic is similar to a 'walk-in' clinic in which patients are assessed and treated as non-emergencies. This clinic was established to help reduce emergency room volumes and waiting times attributed to patients who require influenza assessment clinic services but have had to go to an emergency room for care.

We will make every effort to ensure that patients receive prompt, safe, and effective treatment whether as an emergency or clinic patients. If you indicate that you are here for flu-like assessment and have no other symptoms, you may see a physician in the Influenza Clinic.

Q. What happens if I don't know whether I am a clinic or emergency patient?

A. The Influenza Clinic is available for those requiring outpatient assessment and treatment. Our team of nurses and physicians will determine whether your care would be better suited to the emergency room or the influenza clinic. If your condition changes and you require more emergency-based care, we will see that you receive urgent or emergency services.

Q. While waiting to see a physician or nurse, how can I protect myself against influenza?

A. Frequent hand cleaning is important. Alcohol based hand washes are available to help keep hands clean and reduce the spread of illness. Masks are also used for those with coughs. Keeping your hands away from your face is important to limit contamination. Frequent cleaning of the emergency department and waiting room by KDH Building Services reduces the spread of illness from surface contamination.

Q. What do I do if my condition changes while I am waiting to see a physician?

A. As always, if your condition changes while you are waiting, immediately speak to a nurse.