

## New Organizational Direction for Local Public Health

In the spring of 2011, the Health Unit began an organizational review to improve efficiency, effectiveness and responsiveness to the ongoing needs of the community. Western Management Consultants conducted in-depth discussions with staff, management and partners and presented their findings to the Board of Health in October 2011. The consultant's recommendations were accepted and this led to a new organizational structure and service delivery model.

The new Service Delivery Model (Figure below) puts the community first. Five communities of service teams have been established across Leeds, Grenville and Lanark. The teams work with local community partners and members to promote and protect health in a way that makes sense for that community.

Centralized planning with local implementation ensures there is a similar focus among community programs, and that they are tailored to a specific community context. Specialty teams and integrating

mechanisms maintain program quality across the communities.

Programs and services are provided from Health Unit offices and service sites, as well as throughout the community, for example, in homes, schools, municipal offices, and community organizations. The new organizational structure consists of four departments, as follows:

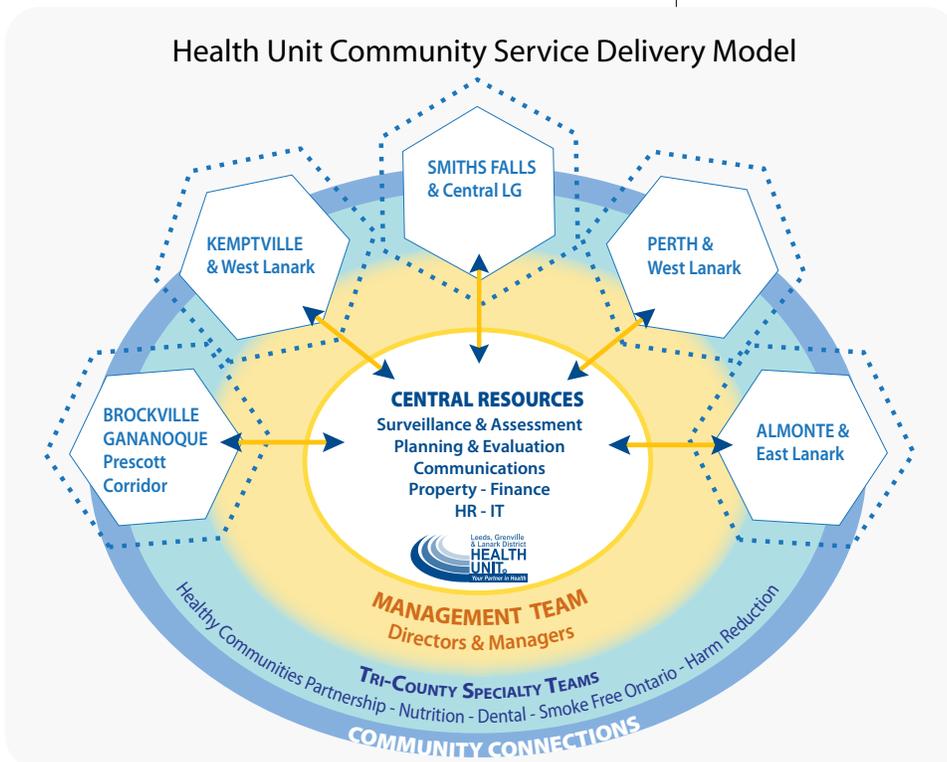
- **Healthy Living and Development:** includes family health, chronic disease, substance abuse, injury prevention, and sexual health programs.
- **Community Health Protection:** includes immunization and communicable diseases, environmental health and emergency preparedness programs.
- **Quality, Information and Standards:** includes population health assessment and surveillance, research and program evaluation, staff development, information technology and communications.

- **Office of the Medical Officer of Health:** includes human resources, finance and property.

We are excited to further develop our new service delivery model with our partners. We are confident it will build on local strengths and enable us to continue our joint work to create healthy communities.



Paula Stewart MD, FRCPC  
 Medical Officer of Health



# Highlights of Ontario Public Health Standards Activities

## Chronic Disease Prevention

Lifestyle information is available about nutrition, physical activity and smoking cessation. The Health Unit also promotes information for early detection of cancer.

## Prevention of Injury and Substance Misuse

Helping you be aware of the ways to prevent injuries is another service provided. Campaigns about responsible use of alcohol as well as prevention of drug use and harm reduction are also key programs.

## Reproductive Health

We can help you have the healthiest baby possible through prenatal classes, preconception health advice and good food for a healthy baby programs.

## Child Health

Learning about breastfeeding, child growth and development, speech and language milestones and positive parenting can help you raise healthy children.



## Rabies Prevention and Control

Every September we work with local veterinarians to offer low cost rabies immunization for cats and dogs. If animal bites occur, we investigate the incident.

## Sexual Health

Clinics provided in several communities increases access to STI testing & treatment, birth control, pregnancy testing, pap tests, counselling about sexuality & needle exchange for harm reduction.

## Food Safety

In 2011, there were a total of 1,004 people who received their food handler certification through the Health Unit. This was supported by the 23 free community food certification courses offered throughout the tri-county area. An additional 26 individuals attained food handler certification through the "In Good Hands" program.



## Infectious Disease Prevention and Control

We provide information about controlling the spread of infections and managing outbreaks.

## Safe Water

In 2011, we assessed 258 Small Drinking Water Systems. We added 2 additional sites for the public to pick up and drop off private water samples for testing.

## Health Hazard Prevention and Management

We responded to over 190 complaints and calls pertaining to potential public health concerns.

## Public Health Emergency Response

We work with communities when emergencies happen and provide information about how to be prepared before something big happens.

## Tuberculosis Prevention and Control

TB testing is important for those working in health care. We offer TB testing by appointment.

## Vaccine Preventable Disease

Providing vaccinations can help reduce the spread of preventable diseases in the community.

## OFFICES:

### Brockville

458 Laurier Blvd,  
Brockville, Ontario K6V 7A3  
Phone: 613-345-5685  
Monday - Friday 8:30am - 4:30pm

### Smiths Falls

25 Johnston Street,  
Smiths Falls, Ontario K7A 0A4  
Phone: 613-283-2740  
Monday - Friday 8:30am - 4:30pm

 **Health ACTION Line**  
**1-800-660-5853**  
[www.healthunit.org](http://www.healthunit.org)  
Like us on Facebook

## Service Delivery Sites:

### Kemptville

8 Asa Street, Unit 2  
Kemptville, Ontario K0G 1J0  
Phone: 613-258-5941  
Monday - Thursday 8:30am - 4:30pm  
Fridays 8:30am - 3:30pm

### Gananoque

375 William Street South Suite #200  
Gananoque, Ontario K7G 1T2  
613-382-4231  
Monday to Friday 8:00am - 4:00pm

### Almonte

79 Spring Street Unit 2  
Almonte, Ontario K0A 1A0  
Tel: 613-256-1203  
Tuesdays 9:00am - 4:00pm  
Thursdays 9:00am - 4:00pm  
(Closed over lunch on Thursdays)

